



# City of Phoenix Police Department

**DIAL 911 FOR AN EMERGENCY**



## Your Rights as a Crime Victim

*This pamphlet contains information about your rights as a victim and about the services available to assist you.*

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**PHOENIX POLICE REPORT NUMBER**

**DATE**

### OFFENSE INFORMATION (See Page 3 for Prosecution Information)

PRIMARY OFFENSE:

Suspect's Name: \_\_\_\_\_

Suspect's Name: \_\_\_\_\_

Reporting Employee/Serial Number/Squad

Employee's Supervisor

### CURRENT STATUS – See page 3 for more information

☐ Initial Report Only

☐ Juvenile Referred but not detained

☐ Citation Issued

☐ Felony Arrest

COURT: \_\_\_\_\_

☐ Misdemeanor Arrest

DATE: \_\_\_\_\_

☐ Juvenile Detained

TIME: \_\_\_\_\_

**YOU HAVE CHOSEN TO ☐ Request ☐ Waive VICTIMS' RIGHTS**

*If you change your decision to request or waive your rights, or if you want to designate a lawful representative, contact the Phoenix Police Department or the applicable prosecutor's office (See Pages 2-3).*

# Phoenix Police Department

## Contact Information

If you have additional information that could be helpful to the investigation or have questions about your case, please contact the Phoenix Police Department Bureau identified on the front of this pamphlet and reference the report number.

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| <b>VIOLENT CRIMES BUREAU</b><br>Assaults/Bias<br>Crimes _____ (602) 262-6141<br>Homicide _____ (602) 495-5883<br>Robbery _____ (602) 262-6268                                                                                                                                                                                                                           | <b>FAMILY INVESTIGATIONS BUREAU</b><br><b>(602) 534-2121</b><br>Sex Crimes                      Crimes Against Children<br>Missing Persons              Sex Offender Notification<br>Vulnerable Adult              Domestic Violence<br>Internet Crimes Against Children |
| <b>PROPERTY CRIMES BUREAU</b><br><b>(602) 262-6674 or (602) 534-5940</b><br>Auto Theft                      Burglary<br>Commercial                      Document Crimes<br>Crimes<br>Graffiti<br><i>For theft or burglary cases, if additional missing items need to be reported, call Crime Stop at 602-262-6151 or access online reporting at phoenix.gov/police.</i> | <b>OTHER INVESTIGATIVE BUREAUS</b><br>Drug Enforcement<br>and Human Exploitation and Trafficking<br>_____ (602) 275-5886<br>Vehicular Crimes _____ (602) 262 -6082                                                                                                       |

**After-Hours (5:00 p.m. - 8:00 a.m.), Holidays, and Weekends: (602) 262-6141**  
**Crime Stop – Non-Emergency Crime Reporting: (602) 262-6151**

## Victims' Rights

As a victim of a crime, you have a right to be treated with fairness, respect, and dignity and to be free of intimidation, harassment, or abuse throughout the justice process.  
(See Arizona Constitution, Article II, § 2.1.)

Agencies and courts within the justice system are required to perform certain duties to ensure that you receive your rights.

A victim's rights—and the Phoenix Police Department's duties—arise on the arrest or formal charging of the person alleged to be responsible for a criminal offense against a victim. The rights and duties continue to be enforceable until the final disposition of the charges, including acquittal or dismissal of the charges, all post-conviction release and relief proceedings and the discharge of all criminal proceedings relating to restitution.

If a defendant is ordered to pay restitution to a victim, the rights and duties continue to be enforceable by the court until restitution is paid. If a defendant's conviction is reversed and the case is returned to the trial court for further proceedings, the victim has the same rights that were applicable to the criminal proceedings that led to the appeal or other post-conviction relief proceeding. (See A.R.S. § 13-4402).

### WHO IS A VICTIM?

"Victim" means a person against whom a crime has been committed, including a minor, and is entitled to victim's rights.

## **Victims' Rights** (continued)

If the person is killed or incapacitated, an individual related to the victim as described in A.R.S. § 13-4401(19) may exercise victim rights unless the individual is in custody for the offense or is the suspect.

Legal entities (businesses) and neighborhood associations can be victims and are entitled to certain victim rights under Arizona law. (See A.R.S. § 13-4404 and §13-4401.01).

To find additional information regarding Crime Victims' Rights Laws in Arizona, reference Article 2, § 2.1 of the Arizona State Constitution, Arizona Revised Statutes at Title 13, Chapter 40, and Title 8, Chapter 3, or visit the Arizona Attorney General's website and [online law book](#).

## **Victim Statement to the Court and Case Information**

**If the suspect was arrested and booked into jail, or the juvenile was detained, the arrestee or juvenile will appear before the court within 24 hours.** This is called the Initial Appearance. During the hearing the judge must decide whether to release the defendant and, if so, under what conditions. A victim has a right to be heard by this court and provide input on this release decision. **To exercise this right, you must act quickly.**

A victim has the right to be heard at any proceeding involving a post-arrest release decision, a negotiated plea, sentencing, and post-conviction release from confinement. A victim has the right to submit a statement to the court, if the victim chooses to be heard through a written statement. (See Arizona Constitution, Article II, § 2.1, and A.R.S. § 13-4405).

The type of charge and age of the person charged determines which court handles the case. Contact the agency below to submit a statement to the court, be notified of release, or for more information.

| <b>ADULT SUSPECT</b><br>Initial Appearances                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>JUVENILE SUSPECT</b><br>Detention/Advisory Hearings                                                                                                                                                                                                                                                                                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>For information or changes to initial appearances contact:</b><br><br><b>MCSO Victims' Assistance &amp; Notification Unit: (602) 876-8276</b> (available 24/7)<br><br><b>Intake, Transfer, and Release (ITR) Initial Appearance Court</b><br>2670 S 28 <sup>th</sup> Drive<br>Phoenix, Arizona 85009<br><br><b>Initial Appearance Times:</b><br>Felony: <ul style="list-style-type: none"><li>• a.m.- 2:00, 5:00, 8:00, and 11:00</li><li>• p.m. - 2:00, 5:00, 8:00, and 11:00</li></ul> Misdemeanor: <ul style="list-style-type: none"><li>• 10:00 a.m. and 4:00 p.m.</li></ul><br><b>Additional Information:</b><br><a href="https://www.mcso.org/Victim/InitialAppearance">https://www.mcso.org/Victim/InitialAppearance</a> | <b>Contact the below for information or changes about detention and/or advisory hearings.</b><br><br><b>Maricopa County Juvenile Probation:</b><br>(602) 506-4011<br><br><b>Victims' Rights Coordinator:</b><br>(602) 506-4471<br><br><b>Durango Detention:</b><br>(602) 506-4285<br><br><b>Southeast Detention:</b><br>(602) 506-2676 |

# Designating a Representative

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If a victim is physically or emotionally unable to exercise any right but is able to designate a lawful representative who is not a witness, the designated representative may exercise the same rights the victim is entitled to exercise. The victim may revoke this designation at any time and exercise their victim's rights. If a victim is incompetent, deceased or otherwise incapable of designating a representative to act in the victim's place, the court may appoint a lawful representative who is not a witness. If at any time the victim is no longer incompetent, incapacitated or otherwise incapable of acting, the victim may personally exercise the victim's rights. (See A.R.S. § 13-4403).

For legal entities (businesses), a lawful representative of the legal entity shall have the right, if present, to be heard at any proceeding relating to the sentencing or restitution of the person convicted of committing the criminal offense against the legal entity. (See A.R.S. § 13-4404).

To designate a lawful representative, contact the Phoenix Police Department. (See Page 1).

## Investigation

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You will be contacted by the Phoenix Police Department at its earliest opportunity if:

- The suspect is arrested for the offense at a later time or date
- Property at issue in the offense is recovered.
- Additional information is required.
- The status of the case changes.

## Victim Information Portal

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An automated system where you will be able to view your case status and register to be notified automatically if an offender in your case is arrested. You can access the portal 24/7 via the QR code below or at <https://www.phoenix.gov/police/victim-rights>.

You will be asked to provide the following information:

- The 12-digit police report number
- Whether you are registering as a business or a person
- Name and contact information (in order to receive automated updates, you must provide a valid phone number and/or email address)



\*The automated system does not provide information on your rights. It is a tool to assist us in providing you with timely arrest and/or case status information. The portal is updated in near real time.

If you sign up for notifications through the Portal, you may receive an update regarding an arrest automatically via SMS or email.

If you are not using the portal, you will be contacted by the Phoenix Police Department to notify of an arrest in the case. **Failure to keep your contact information current or to designate a representative shall be considered as a waiver of notification rights.**

If within thirty days you are not notified of an arrest or have not received a status update in your case, you may call 602-262-6141 for the status of the case.

# Prosecution

The type of charge and age of the person charged will determine which prosecuting agency handles the case. You may contact the prosecutor's office to request or waive your rights, designate a lawful representative, or obtain more information about your rights.

| FELONY CHARGE                                                             | MISDEMEANOR CHARGE                                                          | JUVENILE CASE                                                                                                                               |
|---------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Maricopa County Attorney's Office<br><br>Victim Services:<br>602-506-8522 | City of Phoenix Prosecutor's Office<br><br>Victim Services:<br>602-261-8192 | Maricopa County Attorney's Office:<br>(602) 372-4000<br><br>Juvenile Probation Department's<br>Victims' Rights Coordinator:<br>602-506-4471 |

## Medical or Forensic Interview or Exam

Medical or forensic interview or examination expenses arising out of the need to secure evidence that a person has been a victim of certain crimes shall be paid by the county in which the offense occurred. (See A.R.S. § 13-1414).

Adult victims of sexual assault have a right to a medical forensic exam at no cost to them, regardless of whether they make a report to law enforcement. If you receive a medical forensic exam, but you do not make a report to law enforcement, the sexual assault evidence kit will be kept in storage for a limited time.

Contact the City of Phoenix Family Advocacy Center for more information at 602-534-2120.

## Domestic Violence

A domestic violence crime occurs when someone commits any of the crimes identified in A.R.S. § 13-3601 against a person with whom they have a relationship described below..

### Domestic Violence Relationship Criteria (Suspect and Victim)

- Married to each other (past or present)
- Live together (past or present)
- Romantic or sexual relationship (past or present)
- Parent of a child in common
- One party is pregnant by the other
- Related as parent, grandparent, child, grandchild, or sibling. (includes step & in-laws)

If a suspect in a domestic violence eligible criminal offense owns or possesses a firearm, and police officers believe the firearm poses a heightened risk to the safety of the victim, the firearm may be held by the Phoenix Police Department for safekeeping for 72 hours or up to 6 months. The owner of the firearm has a right to a court hearing to determine when the firearm must be returned.

For notifications of hearings, contact the applicable prosecuting agency. (See Prosecution section)

# Protective Orders

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Courts in Arizona may issue protective orders which are designed to prevent contact and criminal behavior. A person may seek an attorney's help to get a protective order, or the person may petition for a protective order themselves. A protective order may also list other people (family members, etc.) who will receive the same protections as the person obtaining the protective order.

## **Order of Protection**

May be obtained by completing an online petition at [AZPOINT.gov](https://azpoint.gov).

An order of protection is a court order used to restrain a person from committing domestic violence or contacting a protected person. (See A.R.S. § 13-3602). The person petitioning for an order of protection must have a qualifying relationship with the person against whom the order will be issued. (See A.R.S. § 13-3601).

A person may obtain an Emergency Order of Protection via the Phoenix Police Department, if the courts are closed. An emergency order of protection expires seven calendar days after issuance, unless otherwise continued by the court. (See A.R.S. § 13-3624).

## **Injunction Against Harassment**

May be obtained by completing an online petition at [AZPOINT.gov](https://azpoint.gov).

An injunction against harassment is a court order prohibiting a person from harassing another person. (See A.R.S. § 12-1809). Harassment here means a series of acts over any period of time that is directed at a specific person and that would cause a reasonable person to be seriously alarmed, annoyed or harassed and the conduct in fact seriously alarms, annoys, or harasses the person and serves no legitimate purpose.

## **Injunction Against Workplace Harassment**

May be obtained by completing an online petition at [AZPOINT.gov](https://azpoint.gov).

An injunction against workplace harassment is a court order prohibiting harassment of employees at the workplace, or any person who enters the employer's property, or any person who is performing official work duties. (See A.R.S. § 12-1810). Harassment here means a single threat or act of physical harm or damage or a series of acts over any period of time that would cause a reasonable person to be seriously alarmed or annoyed.

## **Lifetime No-Contact Injunction**

Must be obtained by directly petitioning the court. (No online petition is available). A lifetime no-contact injunction is a court order prohibiting persons with eligible felony convictions from contacting the victim of the crime. (See A.R.S. § 13-719).

# Court Locations

If you want to apply in-person for a protective order, you may do so at any court, including the following Phoenix metro-area locations:

|                                                                                                         |                                                                                           |                                                                                            |
|---------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <b>CITY OF PHOENIX MUNICIPAL COURT</b><br>300 West Washington Street Phoenix AZ 85003<br>(602) 262-7120 |                                                                                           |                                                                                            |
| <b>MARICOPA COUNTY SUPERIOR COURTS</b><br>Information Center: (602) 506-3204                            |                                                                                           |                                                                                            |
| <b>Central</b><br>201 West Jefferson Street Phoenix AZ 85003                                            |                                                                                           | <b>Northwest</b><br>14264 West Tierra Buena Lane Surprise AZ 85374                         |
| <b>Northeast</b><br>18380 North 40 <sup>th</sup> Street Phoenix AZ 85032                                |                                                                                           | <b>Southeast</b><br>222 East Javelina Avenue Mesa AZ 85210                                 |
| <b>MARICOPA COUNTY JUSTICE COURTS</b><br>Administration 602-506-8530                                    |                                                                                           |                                                                                            |
| <b>Agua Fria</b><br>10420 West Van Buren Street<br>Avondale, AZ 85323<br>(602) 372-8001                 | <b>Arcadia Biltmore</b><br>620 West Jackson Street<br>Phoenix, AZ 85003<br>(602) 372-6300 | <b>Arrowhead</b><br>14264 W. Tierra Buena Lane<br>Surprise, AZ 85374<br>(602) 372-2000     |
| <b>Country Meadows</b><br>10420 West Van Buren Street<br>Avondale, AZ 85232<br>(602) 378-8000           | <b>Desert Ridge</b><br>18380 North 40th Street<br>Phoenix, AZ 85032<br>(602) 372-7100     | <b>Downtown</b><br>620 West Jackson Street<br>Phoenix, AZ 85003<br>(602) 372-6300          |
| <b>Dreamy Draw</b><br>18380 North 40th Street<br>Phoenix, AZ 85032<br>(602) 372-7000                    | <b>East Mesa</b><br>222 E. Javelina Avenue Suite C<br>Mesa, AZ 85210<br>(602) 506-8117    | <b>Encanto</b><br>620 West Jackson Street<br>Phoenix, AZ 85003<br>(602) 372-6300           |
| <b>Hassayampa</b><br>14264 W. Tierra Buena Lane<br>Surprise, AZ 85374<br>(602) 372-2000                 | <b>Highland</b><br>222 E. Javelina Avenue Suite A<br>Mesa, AZ 85210<br>(602) 372-8300     | <b>Kyrene</b><br>201 East Chicago Street<br>Chandler, AZ 85225<br>(602) 372-3400           |
| <b>Manistee</b><br>14264 West Tierra Buena Lane<br>Surprise, AZ 85374<br>(602) 372-2000                 | <b>Maryvale</b><br>10420 West Van Buren Street<br>Surprise, AZ 85374<br>(602) 372-8002    | <b>McDowell Mountain</b><br>18380 North 40th Street<br>Phoenix, AZ 85032<br>(602) 372-7000 |
| <b>Moon Valley</b><br>18380 North 40th Street<br>Phoenix, AZ 85032<br>(602) 372-7000                    | <b>North Mesa</b><br>222 E. Javelina Avenue Suite B<br>Mesa, AZ 85210<br>(602) 372-4900   | <b>North Valley</b><br>14264 W. Tierra Buena Lane<br>Surprise, AZ 85374<br>(602) 372-2000  |
| <b>San Marcos/San Tan</b><br>201 East Chicago Street<br>Chandler, AZ 85225<br>(602) 372-3400            | <b>South Mountain</b><br>620 West Jackson Street<br>Phoenix, AZ 85003<br>(602) 372-6300   | <b>University Lakes</b><br>201 East Chicago Street<br>Chandler, AZ 85225<br>(602) 372-3400 |
| <b>West McDowell</b><br>620 West Jackson Street<br>Phoenix, AZ 85003<br>(602) 372-6300                  | <b>West Mesa</b><br>222 E. Javelina Avenue Suite D<br>Mesa, AZ 85210<br>(602) 506-8117    | <b>White Tank</b><br>10420 W. Van Buren Street<br>Avondale, AZ 85323<br>(602) 372-8002     |

# Victim Compensation

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The Arizona Criminal Justice Commission (ACJC) administers a Crime Victim Compensation program which provides emergency financial assistance to crime victims for specified out-of-pocket expenses related to a crime. These include, but are not limited to, medical expenses, funeral costs, lost wages, and mental health counseling.

You may be eligible for the Victim Compensation Program if:

- The crime was reported within 72 hours of discovery.
- The claim is filed within two years of discovery.
- You willingly cooperate with appropriate law enforcement agencies.
- The crime directly resulted in physical injury, extreme mental distress, or death.
- The eligible loss was incurred as a direct result of the crime.
- You are NOT serving a sentence of imprisonment in any detention facility.

For further information regarding, or to apply, please contact one of the following agencies:

- [Maricopa County Attorney's Office Victim Services](#)
- [Arizona Criminal Justice Commission Victim Services](#)
- [Arizona Department of Corrections Rehabilitation & Reentry](#)

## Restitution

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If criminal charges are filed and if the defendant is **convicted**, you may be eligible for repayment for expenses you incurred as a direct result the crime. Restitution may include:

- Lost wages
- Property damage
- Mental health counseling
- Other uninsured expenses

**\*\* Restitution does NOT include "pain and suffering." \*\***

A judge will determine whether restitution is to be paid and, if so, how much. If the defendant is a juvenile, you may file for restitution from the parents of the juvenile. You also have the right to file a pre-conviction restitution lien. Contact the prosecutor's office for more information about restitution.

## Copies of Police Reports

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To request a copy of a police report, contact:

Phoenix Police Department Public Records and Services Bureau  
1717 East Grant Street, Suite 100  
Phoenix, Arizona 85034

8:00 a.m. - 4:00 p.m., Monday - Friday (excluding City holidays)  
Phone: (602) 534-1127 Fax: (602) 534-4599

<https://phoenix.gov/police/help/crime-stats-pub-records>



## **Copies of Police Reports** (continued)

A victim or a victim's attorney, lawful representative, or immediate family member has the right to receive one copy of the police report, and video recordings from the investigating law enforcement agency at no charge. (See A.R.S. § 39-127):

|                            |                                  |
|----------------------------|----------------------------------|
| Homicide - Murder          | Burglary                         |
| Sexual Offenses            | Larceny - Theft                  |
| Robbery or Attempted       | Motor Vehicle Theft or Attempted |
| Aggravated Assault         | Arson                            |
| Domestic Violence Offenses |                                  |

## **Referral Information**

**\*\*EMERGENCIES ONLY\*\* DIAL 911**

| <b>Victim Services</b>                                                                                                                                                                                                        |                                                                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Phoenix Family Advocacy Center</b><br>Phone: (602) 534-2120<br><a href="https://www.phoenix.gov/humanservices/programs/victims/fac">https://www.phoenix.gov/humanservices/programs/victims/fac</a>                         | <b>Maricopa County Attorney's Office Victim Services Division</b><br>Phone: (602) 506-8522<br><a href="http://www.maricopacountyattorney.org/284/Important-Victim-Contacts">www.maricopacountyattorney.org/284/Important-Victim-Contacts</a> |
| <b>Maricopa County Probation Department Juvenile Victims' Rights Program</b><br>Durango: (602) 506-4471<br>Mesa: (602) 372-5415                                                                                               | <b>Maricopa County Sheriff's Office Victim Compensation Program</b><br>Phone: (602) 506-4955<br><a href="https://www.maricopacountyattorney.org/35/Victims">https://www.maricopacountyattorney.org/35/Victims</a>                            |
| <b>Phoenix City Prosecutor Victim Services Office</b><br>Phone: (602) 261-8192<br>Fax: (602) 534-4540<br>TTY: use 7-1-1<br><a href="https://www.phoenix.gov/law/victims">https://www.phoenix.gov/law/victims</a>              | <b>Maricopa County Sheriff's Office Victim Assistance and Notification Unit (24/7)</b><br>Phone: (602) 876-8276<br><a href="https://www.mcso.org/services/victims/opt-in">https://www.mcso.org/services/victims/opt-in</a>                   |
| <b>Arizona Department of Corrections- Office of Victim Services</b><br>Phone: (602) 542-1853 / 1 (866) 787-7233<br><a href="https://corrections.az.gov/victim-services">https://corrections.az.gov/victim-services</a>        | <b>U.S. Immigration and Custom's Enforcement-Victim Notification Program</b><br>Phone: 1 (866) 872-4973<br><a href="https://www.ice.gov/ves/">https://www.ice.gov/ves/</a>                                                                   |
| <b>Medical</b>                                                                                                                                                                                                                |                                                                                                                                                                                                                                              |
| <b>Maricopa Integrated Health System</b><br>Address: 2601 East Roosevelt Street, Phoenix, AZ 85008<br>Phone: (602) 344-5011<br><a href="https://mihs.org/">https://mihs.org/</a>                                              | <b>St. Joseph's Hospital and Medical Center</b><br>Address: 350 West Thomas Road, Phoenix, AZ 85013<br>Phone: (602) 406-3000<br><a href="https://locations.dignityhealth.org/phoenix-az">https://locations.dignityhealth.org/phoenix-az</a>  |
| <b>HonorHealth John C. Lincoln Medical Center</b><br>Address: 250 East Dunlap Avenue, Phoenix, AZ 85020<br>Phone: (602) 943-2381<br><a href="https://www.honorhealth.com/find-care">https://www.honorhealth.com/find-care</a> |                                                                                                                                                                                                                                              |
| <b>Domestic Violence</b>                                                                                                                                                                                                      |                                                                                                                                                                                                                                              |
| <b>National Domestic Violence Hotline</b><br>Phone: 1 (800) 799-SAFE / 1 (800) 799-7233<br>TTY: 1(800) 787-3224<br><a href="https://www.thehotline.org/">https://www.thehotline.org/</a>                                      | <b>Arizona Coalition to End Sexual and Domestic Violence</b><br>Phone: (602) 279-2900 / 1 (800) 782-6400<br><a href="https://www.acesdv.org/">https://www.acesdv.org/</a>                                                                    |
| <b>Domestic Violence Shelter Centralized Screening (24/7)</b> Phone: (480) 890-3039 / 1 (800) 799-7739                                                                                                                        | <b>Fresh Start Women's Foundation</b><br>Phone: (602) 252-8494 <a href="https://www.freshstartwomen.org/">https://www.freshstartwomen.org/</a>                                                                                               |
| <b>Crisis Intervention Services</b>                                                                                                                                                                                           |                                                                                                                                                                                                                                              |
| <b>Crisis Response Network (24-7 crisis hotline)</b><br>Phone: (602) 222-9444 / 1 (800) 631-1314<br><a href="http://www.azahcccs.gov/behavioralhealth/crisis.html">http://www.azahcccs.gov/behavioralhealth/crisis.html</a>   | <b>Community Bridges (24-7 access to care)</b><br>Phone: 1 (877) 931-9142<br><a href="https://communitybridgesaz.org/">https://communitybridgesaz.org/</a>                                                                                   |
| <b>Impact Suicide Prevention Hotline (24-7 crisis hotline)</b><br>Phone: (480) 784-1500                                                                                                                                       | <b>Child Crisis Arizona</b><br>Phone: (602) 273-7363<br><a href="https://childcrisisaz.org">https://childcrisisaz.org</a>                                                                                                                    |

## Referral Information (continued)

| Sexual Violence Resources                                                                                                                                                                                                           |                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>EMPACT Sexual Assault Hotline</b><br>Phone: (480) 736-4949<br>1(866) 205-5229                                                                                                                                                    | <b>La Frontera Impact Main Counseling Line</b><br>Phone: (480) 784-1514<br><a href="http://lafrontera-empact.org">http://lafrontera-empact.org</a>                                                                                                        |
| <b>RAINN (National Sexual Abuse Hotline)</b><br>Phone: 1 (800) 656-4673<br><a href="https://www.rainn.org/">https://www.rainn.org/</a>                                                                                              | <b>LGBT National Hotline</b><br>Phone: 1 (800) 246-7743<br><a href="https://www.glbthotline.org/national-hotline.html">https://www.glbthotline.org/national-hotline.html</a>                                                                              |
| <b>Trans Lifeline Hotline</b><br>Phone: 1 (877) 565-8860<br><a href="http://www.translifeline.org">www.translifeline.org</a>                                                                                                        | <b>National Human Trafficking Hotline</b><br>Phone: 1 (888) 373-7888 TTY: use 711<br><a href="https://humantraffickinghotline.org/">https://humantraffickinghotline.org/</a>                                                                              |
| <b>New Life Center</b><br>623-932-4404<br><a href="https://newlifectr.org/">https://newlifectr.org/</a>                                                                                                                             |                                                                                                                                                                                                                                                           |
| Information and Referral                                                                                                                                                                                                            |                                                                                                                                                                                                                                                           |
| <b>2-1-1 Information and Referral</b><br>Phone: 211<br><a href="https://211arizona.org/">https://211arizona.org/</a>                                                                                                                | <b>Mercy Care - Maricopa</b><br>Phone: (602) 222-9444 / TTY: 1 (800) 327-9254<br><a href="https://www.mercymaricopa.org/members/resources/crisis">https://www.mercymaricopa.org/members/resources/crisis</a>                                              |
| <b>Adult Protective Services</b><br>Phone: 1 (877) SOS-ADULT / 1 (877)767-2385<br><a href="https://des.az.gov/services/basic-needs/adult-protective-services">https://des.az.gov/services/basic-needs/adult-protective-services</a> | <b>Senior Helpline</b><br>Phone: (602) 264-HELP (4357)<br>For the hard of hearing and deaf: TEXT (520) 775-1899<br><a href="https://www.aaphx.org/">https://www.aaphx.org/</a>                                                                            |
| <b>Department of Child Safety</b><br>Phone: 1 (888) SOS-CHILD / 1 (888)767-2445<br><a href="https://dcs.az.gov/report-child-abuse">https://dcs.az.gov/report-child-abuse</a>                                                        | <b>Childhelp Hotline</b><br>Phone: 1 (800) 422-4453<br><a href="https://www.childhelp.org/">https://www.childhelp.org/</a>                                                                                                                                |
| <b>Address Confidentiality Program</b><br>Phone: ( 602) 542-1653<br><a href="http://www.azsos.gov/services/acp">www.azsos.gov/services/acp</a>                                                                                      | <b>Salvation Army Family Emergency Assistance</b><br>Phone: (602) 267-4100<br><a href="https://arizona.salvationarmy.org/arizona/Family-Services-Emergency-Assistance">https://arizona.salvationarmy.org/arizona/Family-Services-Emergency-Assistance</a> |
| <b>MADD (Mothers Against Drunk Driving)</b><br>Phone: 877-MADD-HELP (6233-4357)<br><a href="https://www.madd.org/">https://www.madd.org/</a>                                                                                        |                                                                                                                                                                                                                                                           |
| Legal Assistance                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                           |
| <b>Maricopa County Bar Association- Lawyers Referral Service</b><br>Phone: (602) 257-4434<br><a href="https://maricopabar.org">https://maricopabar.org</a>                                                                          | <b>Community Legal Services</b><br>Phone: (602) 258-3434 (Phoenix) /<br>(480) 833-1442 (Mesa)<br><a href="http://clsaz.org/">http://clsaz.org/</a>                                                                                                        |
| <b>Family Lawyer's Assistance Project</b><br>Phone: (602) 506-7948<br><a href="http://clsaz.org/">http://clsaz.org/</a>                                                                                                             | <b>Arizona Voice for Crime Victims</b><br>Phone: (480) 600-2661<br><a href="https://arizonavoiceforcrimevictims.wordpress.com/">https://arizonavoiceforcrimevictims.wordpress.com/</a>                                                                    |